

# East of England Quality Improvement Study Day (virtual). Monday 11th July, 09:00-15:30



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| 09:00-09:10 | <b>Welcome and Housekeeping</b><br>Sara Davis, Practice Development Lead Nurse, East of England Neonatal ODN  |
| 09:10-09:50 | <b>Quality management – the basics</b><br>Dr Maria Karam, Neonatal Consultant, Bedfordshire Hospitals   |
| 09:50-10:30 | <b>Audit as a stepping stone to quality improvement</b><br>Yishay Tuchlei, QI Nurse Lead, Bedfordshire Hospitals  |
| 10:30-10:50 | <b>Tea and Coffee</b>   |
| 10:50-11:30 | <b>Human factor strategies in incident investigation</b><br>Dr Claudia Chetcuti Ganado, Neonatal Consultant, Bedfordshire Hospitals   |
| 11:30-12:00 | <b>Changing hearts and Minds - The role of teamwork and a quality improvement mindset</b><br>Katie Cullum QI lead for EoE ODN   |
| 12:00-12:30 | <b>A just culture and systems thinking: What is it all about?</b><br>Dr Claudia Chetcuti Ganado, Neonatal Consultant, Bedfordshire Hospitals  |
| 12:30-13:10 | <b>Lunch</b>  |
| 13:10-14:00 | <b>Quality management workshops</b> (Please choose 1 per session) <ul style="list-style-type: none"><li>● <b>Quality Planning -The driver diagram- Breaking your goal into achievable parts</b> with Dr Maria Karam/Yishay Tuchlei</li></ul> <b>Or</b> <ul style="list-style-type: none"><li>● <b>Quality Improvement -Human factors and action process planning</b> with Dr Claudia Chetcuti Ganado/Silvia Sampaio</li></ul> |
| 14:00-14:10 | <b>BREAK</b>  |
| 14:10-15:00 | <ul style="list-style-type: none"><li>● <b>Quality Control - Quality assurance tools and metrics</b> with Dr Maria Karam/Yishay Tuchlei</li></ul> <b>Or</b> <ul style="list-style-type: none"><li>● <b>Clinical Leadership - Shopfloor leadership for safety</b> with Dr Claudia Chetcuti Ganado/Silvia Sampaio</li></ul>   |
| 15:00-15:10 | <b>Sponsors Spot—Medela</b><br>Helen Pallet   |
| 15:10-15:30 | <b>Round up of the day and evaluation</b><br>Sara Davis, PDN Lead, Neonatal ODN   |

