

## Link Nurse



**Norfolk and Norwich  
University Hospital**

**Unit Direct Line:**

**01603 286866**

**Link Nurse phone:**

**01603 268869**

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**Link Nurse Email:**

**gemma.patrick@nnuh.nhs.uk**

# Moving Between Units

## Hello from the Neonatal Unit at the Norfolk and Norwich Hospital.

My name is Gemma Patrick, and I am the Repatriation Link Nurse here at the Neonatal Intensive Care Unit (NICU) at the Norfolk and Norwich University Hospital (NNUH).

From the moment your baby is born, our goal is to provide the best care possible in a unit that can meet your baby's needs at every stage of their journey.

My role is to support you throughout your baby's stay on the neonatal unit.

## Supporting you and your family

As your link nurse, I will contact you shortly after your baby is born and will check in with you on a regular basis with weekly calls or emails.

This includes providing you with access to practical advice, emotional support, financial support (where needed), as well as ensuring that you know what to expect when your baby is transferred to the NICU at the Norfolk and Norwich Hospital.

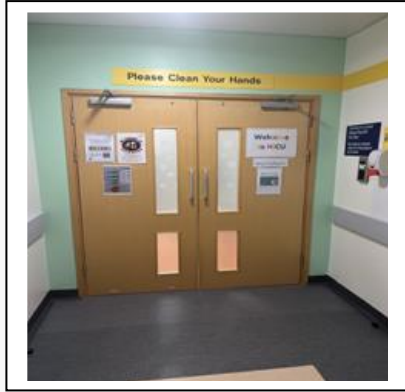
Some of our babies are transferred to us from their local Neonatal unit when they require a more intensive level of care. As your link nurse, it will be my role to keep your local unit up to date with your baby's progress and to help you with your repatriation back to your home hospital when your baby is well enough to do so.

It is our aim to offer you the right help and support that you and your baby need during your stay with us at the Norfolk and Norwich NICU.

## Contact

Please see our contact details opposite. If you have any questions, concerns, regarding moving between units or would just like a chat, please get in touch.

Date and Time of contact:



## Additional Members of the Allied Health Professional team here at Norfolk and Norwich NICU

- Dietitian
- Occupational Therapist
- Physiotherapist
- Psychological professional
- Speech and Language Therapist

**If you have had care plans from any of the above team members, be rest assured that your plans and service will continue. You will be introduced to these team members soon after you arrive on the unit.**

### Further Information

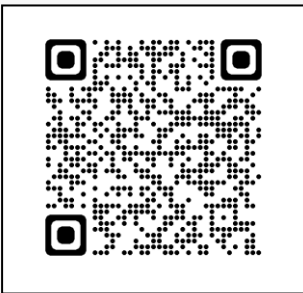
If you have access to social media, the unit at the Norfolk and Norwich Hospital has a Facebook page called **All things NICU Norfolk**. This Facebook page is private, but you can ask to join the group as we have some group rules that we should abide by before joining the page. The purpose of this page is to share useful information and resources. And as a source of communication between new and old families as well as providing you with information involving the unit.



**The QR code opposite will take you directly to the NICU Facebook site.**

**The QR code opposite will take you to the Norfolk and Norwich Jenny Lind NICU website.**

**<https://www.nnuh.nhs.uk/jennyind>**



**Neonatal Operational Delivery Network (ODN) website**

**<https://www.eooneonatalpccsicnetwork.nhs.uk/>**

