



Moving Between Units

Hello from the Neonatal Unit, Lister

My name is Tamboona Bangwayo and I'm the Repatriation Link Nurse here at the Neonatal Unit (NNU) at Lister.

From the moment your baby is born, our goal is to provide the best care possible in a unit that can meet your baby's needs at every stage of their journey.

My role is to support you throughout your baby's stay on the neonatal unit.

Supporting you and your family

As your link nurse, I will contact you shortly after your baby is born and will check in with you on a regular basis with weekly calls or emails.

This includes providing you with access to practical advice, emotional support, and financial support, (where needed), as well as ensuring that you know what to expect when your baby is transferred to **Lister**.

Our **Lister Welcome Pack** will be sent to you before transfer. To help familiarise you with our neonatal unit ahead of transfer, a virtual tour or in-person visit to the unit can also be arranged so that you can meet the team and look around the facilities.

We are really looking forward to welcoming you.

Lister

Unit direct line:

01438 284125

Link Nurse Mobile:

07769284856

Link Nurse Email:

enh-
tr.neonatalfamilysupport@nhs.net

Contact

Please see our contact details opposite. If you have any questions, concerns, regarding moving between units or would just like a chat, please get in touch.

Date and Time of contact:





Additional Members of the Allied Health Professional team here at (enter unit name)

- Dietitian
- Occupational Therapist
- Physiotherapist
- Psychological professional
- Speech and Language Therapist

If you have had care plans from any of the above team members, be rest assured that your plans and service will continue. You will be introduced to these team members soon after you arrive on the unit.

Further Information



If you have access to social media, Lister Neonatal Unit has a Facebook page called **Lister Neonatal Unit – Families Group Members Pages**. This Facebook page is private, but you can ask to join the group as we have some group rules that we should abide before joining the page. The purpose of this page is to share useful information and resources.

www.facebook.com/groups/223450114378354



Unit website

[Neonatal – East and North Hertfordshire NHS Trust \(enherts-tr.nhs.uk\)](https://www.enherts-tr.nhs.uk)

www.enherts-tr.nhs.uk/services/neonatal



Neonatal Operational Delivery Network (ODN) website

<https://www.eooneonatalpccsicnetwork.nhs.uk/>